



MANAGED AND CLOUD

Communication Services

Next Level Integrated Unified Communications

Unified Communication as a Service (UCaaS) is a cloud-based phone system and collaboration platform. It enables users to be more mobile and productive, sharing ideas and content through a single system.

Highly Reliable

The voice network is purpose-built for reliability. Data centers provide redundancy and minimize latency, while prequalification guidelines and VoIP network testing help ensure a reliable connection and voice quality.



Learn more about Quest's
Managed & Cloud services.

Simplified Scaling and Management

UCaaS scales according to the needs of any business, even if there are many users. Services can be ordered according to the number of users or resources needed today, and you only pay for what is used. Ordering additional services is easy and can be activated quickly.

Increased Productivity and Collaboration

Applications available anywhere, anytime, and on any device make a more productive and flexible workforce. Mobile devices can interact seamlessly with the corporate phone system. Voicemail messages are transcribed to text and/or email, allowing for more efficient voicemail management. Additionally, integrated chat, SMS, video conferencing, screen sharing, file sharing, and file backup extend reach and facilitate increased collaboration.

Business Continuity

Ensure that you never miss an important business call. Mobile apps have full business phone functionality, allowing them to be used if desk phones are unavailable. Plus, cloud systems are immune to local outages. The platform will try all user devices, then dial phone numbers like cell phones, hunt groups, or other auto attendants.

Lower Cost

With no hardware to buy, install, manage, upgrade, or replace, you'll enjoy reduced costs for infrastructure and operation compared to a traditional phone service. Voice and data are consolidated into one network, along with flat, per-user rates and unlimited domestic, local, and long-distance service.

[Schedule a Conversation](#)

Vendor Integration

Whether in the office or remote, Quest's UCaaS solution seamlessly integrates all your communication tools — desktop phones, mobile phones, and computers — into one manageable solution. It can also integrate with a variety of vendors, including Microsoft Teams, Zoom, traditional OEM, and call center applications.



How can we help?



www.questsys.com
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